

Rayterton PeopleOS – Maritime Crew & Human Capital Platform

PeopleOS – Maritime Crew & Human Capital Platform is not an HR system adapted for shipping.

It is a purpose-built, regulation-ready, and executive-grade digital backbone for maritime workforce management..

A world-class maritime crew platform

Rayterton Apps Software for Maritime Crew & Human Capital Platform

Enterprise Maritime Human Capital Digital Platform for Maritime Crew

Executive Summary

PeopleOS – Maritime Crew & Human Capital Platform is a purpose-built digital platform designed to manage, govern, and optimize maritime human capital in a highly regulated and operationally demanding environment. It is not a generic HR system adapted for shipping, but a specialized maritime workforce backbone that integrates crew lifecycle management, compliance, payroll, welfare, and executive oversight into one unified platform.

Built for shipping companies, fleet operators, and state-owned enterprises, PeopleOS addresses the real operational challenges of maritime organizations: continuous crew readiness, strict regulatory compliance, complex payroll structures, crew rotation sustainability, and enterprise-level governance. The platform ensures that vessels remain fully manned, compliant, and operational at all times, while protecting crew welfare and organizational integrity.

PeopleOS manages the complete crew lifecycle, from recruitment and assignment to rotation, certification, payroll, performance evaluation, and long-term career development. Every crew member is represented through a comprehensive 360-degree profile that connects operational history, compliance status, performance records, and future readiness. This enables management to make informed decisions based on accurate, real-time data rather than fragmented spreadsheets or manual reports.

Compliance is embedded into daily operations through continuous monitoring of certifications, medical fitness, training requirements, and flag state regulations. Instead of reacting to audits or inspections, organizations using PeopleOS operate in a constant state of compliance readiness, significantly reducing regulatory risk and operational disruption.

The platform also delivers a specialized maritime payroll engine that accurately handles voyage-based compensation, allowances, premiums, and regulatory obligations. Payroll becomes transparent, auditable, and defensible, strengthening trust between crew, finance, and management.

At the executive level, PeopleOS provides a real-time control tower that consolidates crew readiness, compliance exposure, operational risk, and workforce sustainability into clear, actionable insights. This empowers directors, commissioners, and senior management to exercise effective governance and oversight with confidence.

With strong enterprise controls, full audit trails, and support for multi-fleet, multi-entity, and multi-country operations, PeopleOS is designed to scale securely and reliably across complex maritime organizations

Why PeopleOS for Maritime

PeopleOS for Maritime is not just a system to manage crews.

It is a strategic platform that ensures compliance, continuity, and confidence across every voyage.

Purpose-Built for Maritime Operations

PeopleOS for Maritime is designed specifically for the realities of shipping operations, not adapted from generic HR systems. It reflects the complexity of crew rotation, vessel manning, certification requirements, and voyage-based employment models that define maritime organizations.

Regulation-Ready by Design

Compliance is embedded into daily operations, not treated as a periodic checklist. PeopleOS continuously monitors certifications, medical fitness, training validity, and flag state requirements, ensuring vessels and crews remain audit-ready at all times.

Operational Continuity Without Compromise

By aligning crew lifecycle data with fleet and voyage planning, PeopleOS ensures uninterrupted operations. Management gains early visibility into crew shortages, rotation risks, and succession gaps before they impact vessel readiness.

Maritime-Grade Payroll Accuracy

PeopleOS delivers a payroll engine built for seafarer contracts, voyage-based allowances, and regulatory obligations. Compensation is calculated accurately, transparently, and defensibly, reducing disputes and financial exposure.

Human Sustainability as a Strategic Asset

Beyond compliance and operations, PeopleOS supports long-term workforce sustainability. Structured career paths, training management, succession planning, and welfare management strengthen retention, safety culture, and organizational resilience.

Executive-Level Control and Governance

PeopleOS provides leadership with a real-time control tower for crew readiness, compliance exposure, and operational risk. Decisions are based on a single, trusted source of truth, supported by full audit trails and enterprise-grade controls.

Enterprise-Ready and Scalable

Designed for multi-fleet, multi-entity, and multi-country operations, PeopleOS scales securely across complex organizational structures. It integrates seamlessly with fleet, finance, and corporate systems while maintaining strong data governance and security.

Modules in PeopleOS - Maritime Crew & Human Capital Platform

- Core Maritime Crew Lifecycle Management
- Certification, License & Compliance Management
- Crew Rotation, Planning & Forecasting
- Maritime Payroll & Allowance Management
- Performance, Discipline & Crew Evaluation
- Training, Career Path & Succession
- Crew Welfare, Engagement & Claims
- Fleet, Voyage & HR Integration Layer
- Executive & Compliance Dashboard
- Governance, Security & Enterprise Control

PeopleOS – Maritime Crew & Human Capital Platform transforms maritime workforce management from an operational necessity into a strategic advantage, ensuring compliance, continuity, and confidence across every voyage.

Core Maritime Crew Lifecycle Management

Core Maritime Crew Lifecycle Management transforms crew data into a strategic operational asset, ensuring that maritime organizations operate with confidence, compliance, and continuity across every voyage.

Overview

Core Maritime Crew Lifecycle Management is the foundational module of PeopleOS for Maritime, designed to manage the entire lifecycle of seafarers with precision, regulatory awareness, and operational continuity. This module serves as the single source of truth for all crew-related data, ensuring that every decision related to deployment, rotation, compliance, and payroll is based on accurate and real-time information.

Unlike generic HR systems adapted for shipping, this module is purpose-built to reflect the realities of maritime operations, where crew readiness, certification validity, and vessel manning are mission-critical and directly impact safety, compliance, and business performance.

Crew Master & Seafarer Profile 360°

This component provides a comprehensive, unified profile for every seafarer across the organization. It consolidates personal identity, rank, sea service history, medical status, certification records, contract details, and assignment history into a single authoritative record.

Each crew profile is designed to support operational decision making, compliance verification, and long-term career management, enabling management to instantly assess readiness, eligibility, and historical performance of any crew member across fleets and vessels.

Onboard & Offboard Assignment Management

This component manages the full assignment lifecycle of crew members, from embarkation to disembarkation, including contract start and end, travel coordination, and status transitions between onboard, offboard, and standby.

The system ensures clear visibility of who is currently sailing, who is in rotation, and who is available for future deployment, reducing operational uncertainty and preventing last-minute manning risks.

Rank, Manning & Vessel Complement Control

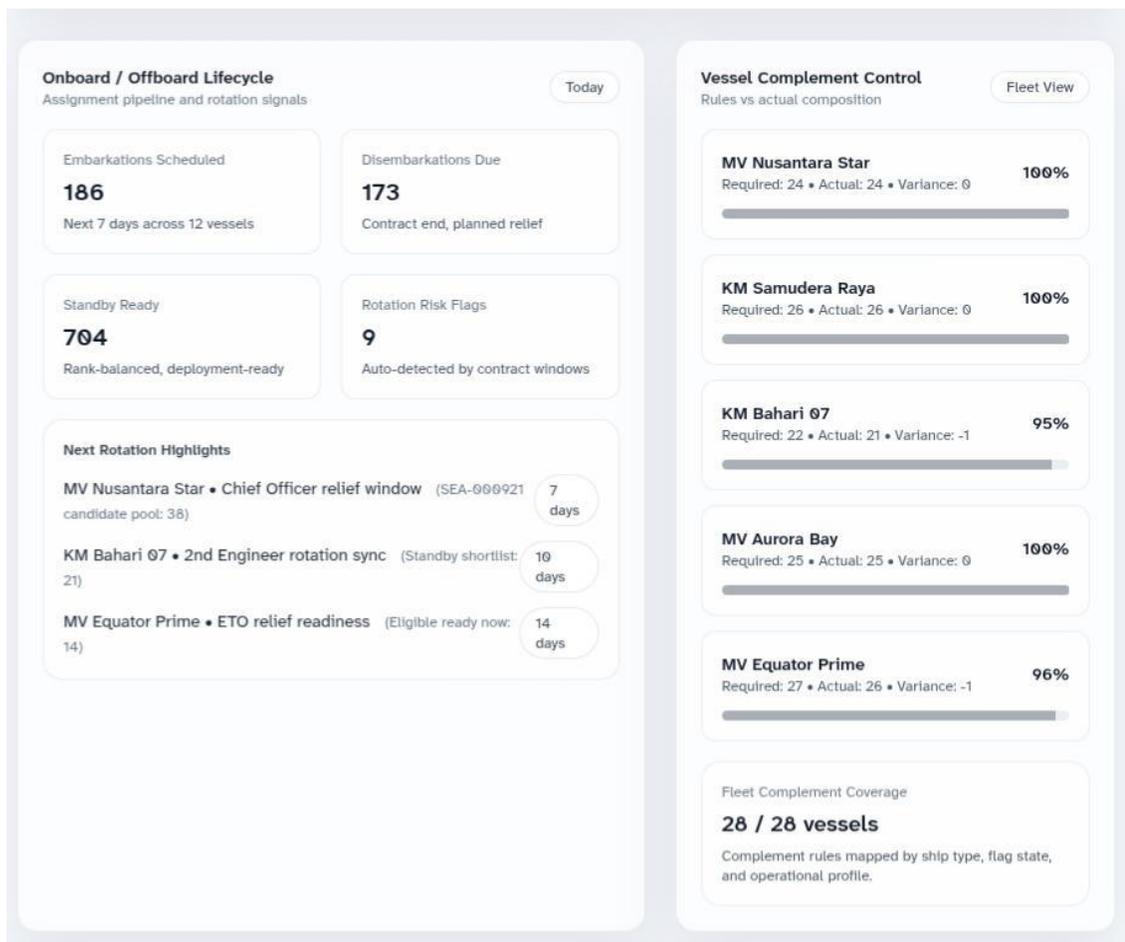
This component ensures that every vessel is manned according to regulatory requirements, company policies, and operational standards. It defines vessel-specific manning rules based on ship type, flag state, and operational profile.

By continuously validating actual crew composition against required vessel complements, the system helps organizations avoid non-compliance, detention risks, and operational delays while maintaining optimal crew utilization.

Operational Value

Through this module, PeopleOS establishes a strong digital backbone for maritime human capital management, enabling shipping operators to:

- Maintain complete and accurate crew data at all times
- Ensure continuous readiness of crew and vessels
- Reduce compliance risk related to manning and assignment
- Improve transparency across HR, marine operations, and management
- Support scalable operations across multiple fleets and entities



PeopleOS - Maritime
Crew Lifecycle Control Tower

Fleet: 28 Vessels Entitles: 6 Regions: ID • SG • MY • PH

As of
Fri, 30 Jan 2026 10:48

MODULE 01

Core Maritime Crew Lifecycle Management

A single operational source of truth for seafarer profiles, onboard and offboard assignments, and vessel manning compliance, designed for continuous readiness across every voyage.

Total Active Seafarers

12,480

9,812 onboard • 1,964 offboard
• 794 standby

Vessels Under Coverage

28

199% tracked by complement rules

Deployment Readiness

98.6%

Real time eligibility from assignment + profile

Manning Compliance

99.2%

2 vessels flagged for relief scheduling

Crew Readiness Trend

Last 12 weeks, normalized fleet index

Avg Embark Lead Time

4.2 days

Assignment Accuracy

99.7%

Rotation Risk

Low

Crew Master 360® Registry

Top 24 recent active records (sample view)

Filter: Onboard Sort: Readiness

Seafarer ID	Name	Rank	Vessel	Status	Embarked	Contract End	Readiness
SEA-000104	A. Pranata	Master	MV Nusantara Star	Onboard	2025-12-04	2026-03-02	99%
SEA-000921	R. Wibowo	Chief Officer	KM Samudera Raya	Onboard	2025-11-18	2026-02-14	98%
SEA-001442	S. Hartono	Chief Engineer	MV Nusantara Star	Onboard	2025-12-10	2026-03-08	99%
SEA-000377	D. Kurnia	2nd Engineer	KM Bahari 07	Onboard	2025-10-29	2026-02-01	97%
SEA-002090	M. Santoso	Bosun	KM Bahari 07	Onboard	2025-11-07	2026-02-06	96%
SEA-001015	H. Siregar	AB Seaman	KM Samudera Raya	Onboard	2025-11-22	2026-02-20	95%
SEA-000588	T. Lestari	3rd Officer	MV Aurora Bay	Onboard	2025-12-01	2026-03-01	98%
SEA-003194	B. Prakoso	Oiler	MV Aurora Bay	Onboard	2025-11-10	2026-02-09	94%
SEA-002771	E. Gunawan	Cook	KM Arjuna 12	Onboard	2025-12-12	2026-03-12	97%
SEA-001889	I. Maulana	ETO	KM Arjuna 12	Onboard	2025-11-25	2026-02-25	96%
SEA-004212	Y. Rahman	2nd Officer	MV Nusantara Star	Onboard	2025-12-08	2026-03-06	98%
SEA-002301	N. Putri	Chief Steward	KM Samudera Raya	Onboard	2025-11-15	2026-02-13	95%
SEA-000744	V. Ananda	3rd Engineer	MV Aurora Bay	Onboard	2025-10-26	2026-01-28	93%
SEA-001396	F. Nugroho	Able Seaman	KM Arjuna 12	Onboard	2025-11-01	2026-02-02	94%
SEA-003901	K. Hidayat	Pumpman	MV Equator Prime	Onboard	2025-12-03	2026-03-03	96%
SEA-004020	J. Tan	2nd Engineer	MV Equator Prime	Onboard	2025-11-19	2026-02-17	95%
SEA-001777	P. Wijaya	AB Seaman	MV Equator Prime	Onboard	2025-11-28	2026-02-26	94%
SEA-004511	A. S. Lim	3rd Officer	KM Borneo Link	Onboard	2025-12-09	2026-03-09	97%
SEA-002864	D. S. Putra	Chief Engineer	KM Borneo Link	Onboard	2025-11-06	2026-02-04	96%
SEA-003220	M. Fadli	Bosun	KM Borneo Link	Onboard	2025-11-30	2026-02-28	95%
SEA-000663	S. Pratiwi	Chief Officer	MV Aurora Bay	Onboard	2025-12-06	2026-03-05	98%
SEA-005041	H. Abdullah	ETO	MV Equator Prime	Onboard	2025-10-31	2026-02-01	93%
SEA-003612	G. Samosir	Cook	MV Nusantara Star	Onboard	2025-11-11	2026-02-10	94%
SEA-002611	R. Saputra	Oiler	KM Samudera Raya	Onboard	2025-12-02	2026-03-02	96%

Crew Records Managed

1,240,000+

Historical sea service, contracts, and assignments

Assignment Transactions

4.8M / year

Embark, disembark, standby, relief events

Data Integrity

99.98%

Audit-ready operational source of truth

Certification, License & Compliance Management

Certification, License & Compliance Management ensures that compliance is not an event, but a continuously enforced operational standard across the entire maritime workforce.

Overview

Certification, License & Compliance Management is a mission-critical module within PeopleOS for Maritime, designed to ensure that every seafarer and every vessel consistently meet international and national regulatory requirements. This module transforms compliance from a reactive administrative burden into a proactive, continuously monitored capability. Built specifically for maritime operations, this module addresses the complexity of multi-jurisdiction regulations, time-bound certifications, and audit-driven environments, enabling shipping organizations to operate with confidence in front of regulators, auditors, and port authorities.

STCW & Flag State Certification Tracking

This component provides centralized management and real-time tracking of all mandatory seafarer certifications, including STCW, flag state licenses, and ship-specific requirements. Each certificate is monitored throughout its lifecycle, from issuance to expiry and renewal eligibility.

By linking certification validity directly to crew assignment eligibility, the system prevents non-compliant deployment and significantly reduces the risk of vessel detention or operational disruption.

Medical, Training & Endorsement Control

This component manages medical fitness records, mandatory trainings, and endorsement requirements as an integrated compliance framework. Medical certificates, simulator training, refresher courses, and special endorsements are continuously validated against assignment and rank requirements.

The system ensures that no crew member is assigned without meeting all medical and training prerequisites, protecting both operational safety and organizational liability.

Compliance Readiness Dashboard

This component delivers a real-time compliance overview at crew, vessel, fleet, and enterprise levels. Management can instantly identify expiring certificates, upcoming medical renewals, training gaps, and high-risk compliance areas.

Designed for executive and audit use, the dashboard enables rapid preparation for inspections, internal audits, and regulatory reviews without manual consolidation or last-minute data validation.

Operational Value

Through this module, PeopleOS enables maritime organizations to:

- Maintain continuous compliance across crews, vessels, and fleets
- Eliminate last-minute certification and medical risks
- Reduce audit preparation time and operational exposure
- Strengthen trust with regulators, flag states, and port authorities
- Embed compliance directly into operational decision making

Certificates Managed
248,600
STCW, flag, endorsements, medical

Compliance Checks
18.4M / month
Eligibility gates across assignments

Automatic Blocks Prevented
6,312
Non-compliant deployments stopped

Audit Pack Generator Generated

One click evidence pack for regulator and audit

Port State Control
1,206
Crew list + cert validity + medical

Internal Audit
2,034
Traceable approvals and evidence

Flag State Review
892
Endorsements and licenses

Class / ISM / ISPS
480
Safety and security compliance

Evidence Included

- Crew list by vessel and voyage
- Medical fitness and training proofs

Case ID	Subject	Role	Requirement	Expiry	Risk	Action	
CMP-0102	SEA-01021 - B. Wilson	Chief Officer	ISM Security Plan	2024-02-15	High	Renewal needed	
CMP-0101	SEA-01042 - S. Williams	Chief Engineer	MV Nusantara Star	Flag State Re-approval	2024-02-27	High	Critical scheduled
CMP-0103	SEA-01042 - S. Williams	2nd Engineer	MV Nusantara Star	Medical Fitness Certificate	2024-02-28	High	Critical scheduled
CMP-0102	SEA-01017 - G. Green	2nd Engineer	ISM Subpart 07	ISM SCOP Software	2024-03-12	Med	Training required
CMP-0101	SEA-01091 - A. Hillier	Surgeon	MV Equator Prime	Seafarer Handbook	2024-03-08	Med	Alerting assigned
CMP-0102	SEA-02219 - N. Tate	Chief Steward	ISM Security Plan	Food Safety Certificate	2024-02-19	Med	Renewal needed
CMP-0104	SEA-01104 - B. Patten	Chief	MV Aurora Bay	Basic Safety Training	2024-02-18	Low	Auto reminder
CMP-0101	SEA-01106 - F. Napier	Adm. Seaman	ISM Annex 11	Crew Management	2024-03-01	Low	Training required
CMP-0102	SEA-01061 - S. Patten	Chief Officer	MV Aurora Bay	Bridge Resource Mgmt	2024-03-11	Med	Crew booked
CMP-0102	SEA-02211 - E. Galloway	Chief	ISM Annex 12	Medical fit for Duty	2024-02-21	High	Critical scheduled
CMP-0104	SEA-01011 - A. S. Lee	2nd Officer	ISM Annex 10	SMMS Renewal	2024-02-26	High	Critical scheduled
CMP-0101	SEA-01084 - D. S. Patten	Chief Engineer	ISM Annex 10	Bridge Resource Mgmt	2024-03-16	Med	Crew booked
CMP-0101	SEA-01117 - P. Wilson	Adm. Seaman	MV Equator Prime	Basic Safety Training	2024-03-13	Low	Auto reminder
CMP-0102	SEA-02001 - R. Galloway	ETO	MV Equator Prime	High Voltage Safety	2024-02-28	Med	Training assigned
CMP-0101	SEA-02011 - R. Galloway	Chief	ISM Security Plan	Medical fit for Duty	2024-02-24	High	Critical scheduled
CMP-0102	SEA-01012 - S. Green	Chief	MV Nusantara Star	Hygiene & Sanitation	2024-03-21	Low	Training required
CMP-0102	SEA-01012 - T. Landon	2nd Officer	MV Aurora Bay	ISM Annex 10	2024-02-11	Med	Crew booked
CMP-0101	SEA-01021 - L. Tate	2nd Engineer	MV Equator Prime	ISM Annex 11	2024-02-10	High	Renewal needed
CMP-0102	SEA-01014 - E. Williams	2nd Engineer	MV Aurora Bay	Medical Fitness Certificate	2024-02-26	High	Critical scheduled
CMP-0101	SEA-01021 - M. Tate	Seaman	ISM Annex 10	Ship Security Assessment	2024-02-19	Low	Auto reminder
CMP-0101	SEA-01016 - M. Galloway	Seaman	ISM Annex 07	Medical fit for Duty	2024-03-10	High	Critical scheduled
CMP-0102	SEA-01011 - H. Galloway	Adm. Seaman	ISM Security Plan	ISM Subpart 07	2024-02-17	Low	Auto reminder
CMP-0104	SEA-01011 - S. Patten	ETO	ISM Annex 12	Blockout Safety	2024-02-12	Low	Training required
CMP-0101	SEA-02211 - E. Galloway	Chief	ISM Annex 11	Food Safety Renewal	2024-03-14	Med	Renewal needed
CMP-0102	SEA-01011 - A. S. Lee	2nd Officer	ISM Annex 10	Radio Operator	2024-03-06	Low	Auto reminder
CMP-0101	SEA-01014 - E. Williams	Master	MV Nusantara Star	Master License Validity	2024-02-18	Med	Warning scheduled
CMP-0102	SEA-01014 - E. Williams	Chief Engineer	ISM Annex 10	Flag Endorsement	2024-02-13	Med	Critical scheduled
CMP-0101	SEA-01011 - L. Tate	2nd Engineer	MV Equator Prime	Medical fit for Duty	2024-02-14	Low	Critical scheduled
CMP-0101	SEA-01104 - E. Williams	Chief	MV Aurora Bay	Security Awareness	2024-02-17	Low	Auto reminder
CMP-0101	SEA-01106 - F. Napier	Adm. Seaman	ISM Annex 12	Special Duty	2024-02-25	Med	Crew booked
CMP-0104	SEA-01012 - T. Landon	2nd Officer	MV Aurora Bay	Flag Endorsement	2024-02-12	Med	Critical scheduled

Vessel Compliance Snapshot Live

Top risk signals by vessel

MV Nusantara Star Monitor

Coverage: 99.4% • Expiring 30D: 42

KM Bahari 07 Priority

Coverage: 98.1% • High Risk: 6

MV Equator Prime Monitor

Coverage: 98.9% • Expiring 30D: 55

KM Samudera Raya Stable

Coverage: 99.1% • Expiring 30D: 39

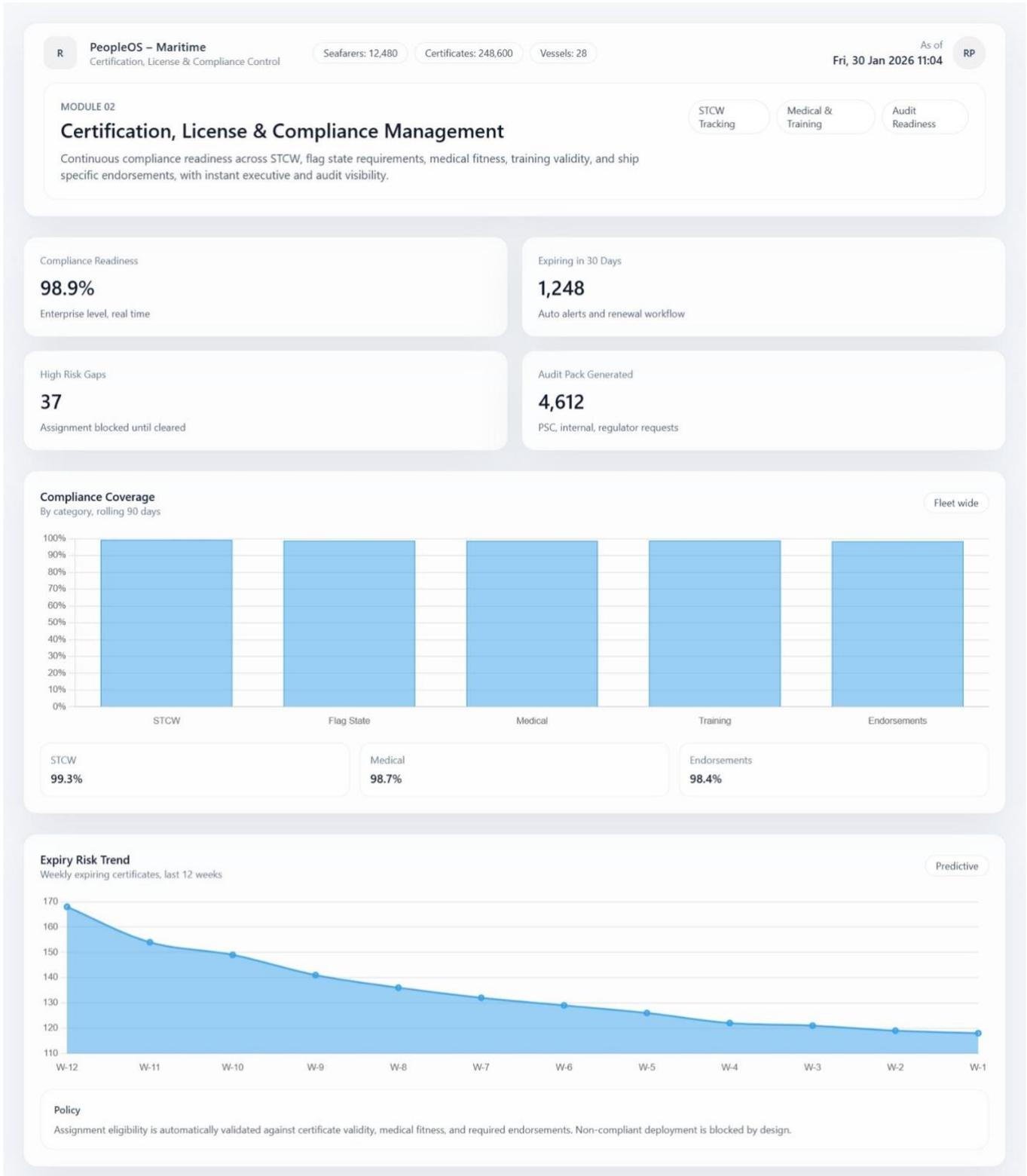
MV Aurora Bay Stable

Coverage: 99.0% • High Risk: 3

Platform Scale

248,600 certificates

Continuous enforcement across all crew lifecycle events.



Crew Rotation, Planning & Forecasting

Crew Rotation, Planning & Forecasting transforms crew scheduling into a strategic planning discipline that safeguards both operational continuity and human sustainability.

Overview

Crew Rotation, Planning & Forecasting is a strategic operational module within PeopleOS for Maritime, designed to ensure continuous vessel readiness while balancing crew welfare, regulatory limits, and operational efficiency. This module elevates crew rotation from manual scheduling into a structured, data-driven planning capability.

By aligning contract terms, fatigue rules, vessel schedules, and crew availability, this module enables maritime organizations to anticipate workforce needs, reduce last-minute disruptions, and maintain stable operations across fleets.

Crew Rotation Planning Engine

This component provides a structured planning engine to design and manage crew rotation schedules based on contract duration, rank requirements, fatigue regulations, and vessel operational plans.

The system supports scenario-based planning, allowing planners to evaluate alternative rotation strategies and proactively address potential crew shortages or overlaps before they impact operations.

Leave, Relief & Standby Management

This component manages offboard crew cycles, including leave periods, relief crew assignments, and standby pools. It provides clear visibility into which crew members are resting, preparing for deployment, or available for immediate assignment.

By maintaining a structured standby and relief framework, the system reduces dependency on ad-hoc decisions and ensures smoother crew transitions between voyages.

Future Manning Forecast

This component delivers forward-looking insights into crew demand across upcoming voyages, fleet changes, and contractual obligations. It identifies future gaps in rank availability, certification coverage, and rotation capacity.

Management can use these forecasts to plan recruitment, training, and promotion activities well in advance, ensuring long-term operational continuity and cost control.

Operational Value

Through this module, PeopleOS enables maritime organizations to:

- Ensure uninterrupted vessel operations through proactive rotation planning
- Balance operational efficiency with crew welfare and fatigue management
- Reduce emergency crew replacements and associated costs
- Improve long-term workforce planning accuracy
- Strengthen coordination between HR, marine operations, and crewing teams

Standby Pool Readiness Ready

Top ranks available now

Deck Officers 168

Master, C/O, 2/O, 3/O

Engine Officers 142

C/E, 2/E, 3/E, ETO

Ratings 312

AB, Oiler, Bosun, Pumpman

Hospitality 82

Steward, Cook

Average standby-to-embark

3.6 days

Fast response with readiness gating

Upcoming Rotation Events Actionable

Next 14 days, high impact schedule

Embarkation wave: KM Bahari 07 +12

12 crew embark, relief for 2/E and ratings

Date: 2026-01-31 | Port: Tanjung Priok | Status: Confirmed

Disembarkation: MV Equator Prime -1

ETO contract end, replacement pending approval

Date: 2026-02-01 | Port: Batam | Risk: High

Relief synchronization: MV Nusantara Star 3

Bridge team rotation window, 3 officers targeted

Window: 2026-02-05 to 02-12 | Shortlist: 38 | Status: Reserved

Leave planning: Fleet-wide block 412

412 leave approvals aligned with rotation readiness

Approvals: 412 | Auto checks: fatigue | Conflict rate: 0.8%

Embark events

186

Disembark events

173

Relief windows

92

Rotation Planning Board

Top 20 critical positions across vessels (sample view)

Vessel	Position	Incumbent	Contract End	Relief Window	Shortlist	Risk	Plan Status
MV Nusantara Star	Chief Officer	SEA-000921	2026-02-14	2026-02-05 to 02-12	38	Med	Relief reserved
MV Nusantara Star	Chief Engineer	SEA-001442	2026-03-08	2026-02-22 to 03-01	24	Low	On track
KM Samudera Raya	2nd Officer	SEA-004212	2026-03-06	2026-02-20 to 02-28	31	Low	On track
KM Bahari 07	2nd Engineer	SEA-000377	2026-02-01	2026-01-22 to 01-30	21	High	Urgent assign
MV Equator Prime	ETO	SEA-005041	2026-02-01	2026-01-23 to 01-31	14	High	Relief in review
MV Aurora Bay	3rd Engineer	SEA-000744	2026-01-28	2026-01-20 to 01-27	27	High	Urgent assign
KM Arjuna 12	Bosun	SEA-002090	2026-02-06	2026-01-29 to 02-04	18	Med	Relief reserved
KM Borneo Link	Chief Engineer	SEA-002884	2026-02-04	2026-01-26 to 02-02	19	High	Approval pending
MV Equator Prime	2nd Engineer	SEA-004020	2026-02-17	2026-02-08 to 02-15	22	Med	Shortlist ready
KM Samudera Raya	Chief Steward	SEA-002301	2026-02-13	2026-02-03 to 02-10	33	Low	On track
MV Aurora Bay	Chief Officer	SEA-000663	2026-03-05	2026-02-18 to 02-26	41	Low	On track
KM Bahari 07	Bosun	SEA-002090	2026-02-06	2026-01-29 to 02-04	18	Med	Relief reserved
MV Nusantara Star	2nd Officer	SEA-004212	2026-03-06	2026-02-20 to 02-28	31	Low	On track
KM Arjuna 12	ETO	SEA-001889	2026-02-25	2026-02-10 to 02-18	20	Low	Shortlist ready
MV Equator Prime	Pumpman	SEA-003901	2026-03-03	2026-02-16 to 02-24	17	Low	On track
KM Borneo Link	3rd Officer	SEA-004511	2026-03-09	2026-02-22 to 03-01	28	Low	On track
KM Samudera Raya	AB Seaman	SEA-001015	2026-02-20	2026-02-10 to 02-17	56	Low	On track
MV Aurora Bay	Oiler	SEA-003104	2026-02-09	2026-01-31 to 02-07	44	Med	Shortlist ready
MV Nusantara Star	Cook	SEA-003612	2026-02-10	2026-02-01 to 02-08	39	Med	Relief reserved

Rotation Plans Stored

1,920

Multi-vessel, rank-based scenarios

Optimization Runs

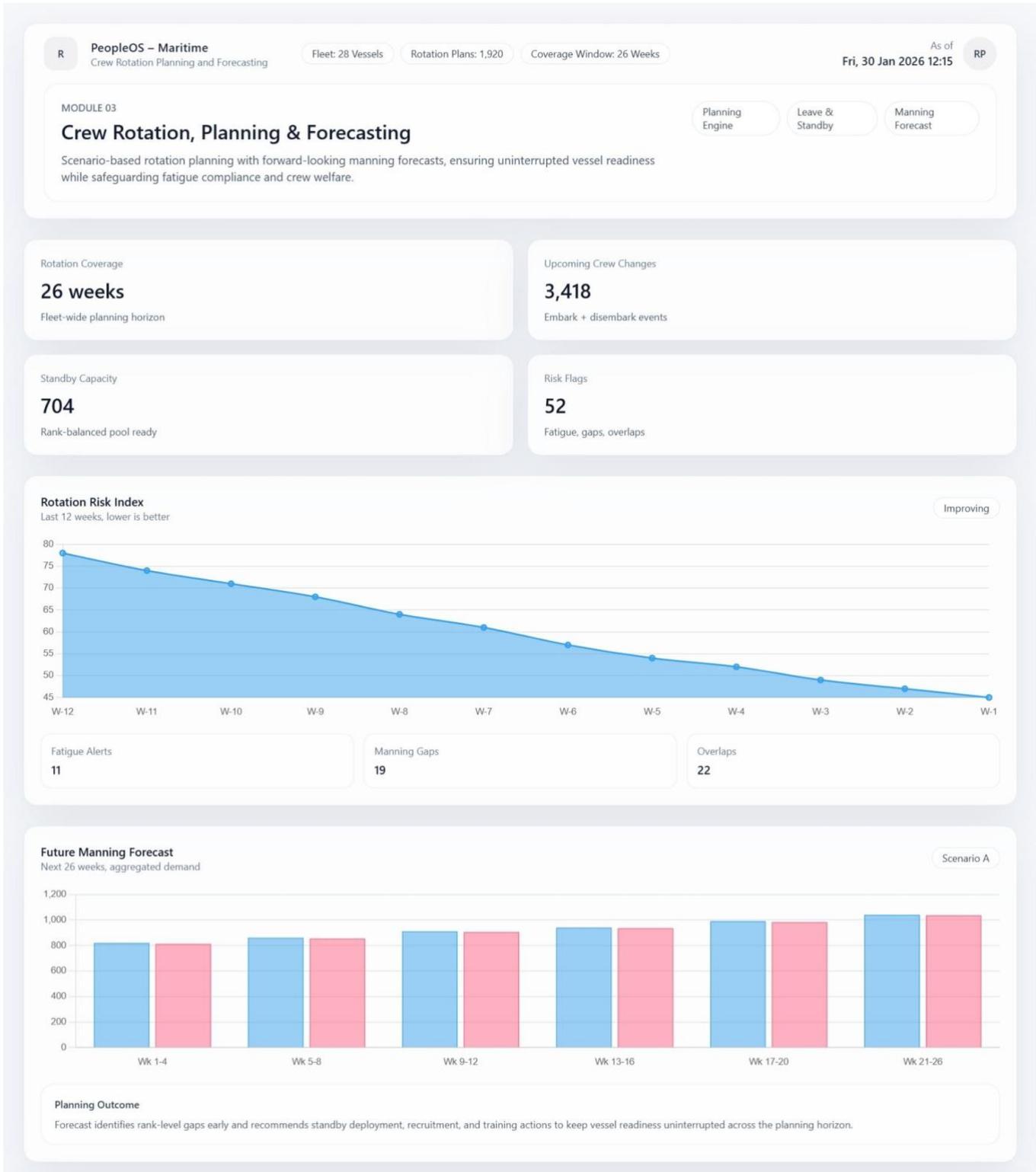
84,000 / month

Gap and overlap simulations

Emergency Replacements Avoided

1,146

Last 90 days, proactive planning



Maritime Payroll & Allowance Management

Maritime Payroll & Allowance Management delivers precision, compliance, and confidence in one of the most sensitive and mission-critical areas of maritime operations.

Overview

Maritime Payroll & Allowance Management is a specialized payroll module within PeopleOS for Maritime, engineered to handle the complexity of seafarer compensation across voyages, contracts, and regulatory environments. This module goes beyond standard payroll by embedding maritime-specific rules, allowances, and compliance directly into the payroll engine.

Designed for accuracy, transparency, and audit readiness, this module ensures that crew compensation is calculated correctly, paid on time, and fully defensible in front of internal management, auditors, and regulators.

Maritime Payroll Engine

This component provides a payroll calculation engine tailored specifically for maritime operations. It supports contract-based payroll, sailing days, overtime, rank-based rates, and payroll cycles that span onboard and offboard periods.

The system automatically aligns payroll calculations with crew assignments and rotation data, eliminating manual reconciliation and reducing payroll errors that can lead to disputes or financial exposure.

Voyage-Based Allowance & Premium Management

This component manages voyage-related allowances and premiums, including route-based incentives, hazard pay, overtime premiums, and special operational allowances.

By linking allowances directly to voyage data and crew assignments, the system ensures fair, transparent, and traceable compensation aligned with actual operational conditions.

Union, Tax & Regulatory Compliance

This component embeds compliance with labor agreements, union rules, taxation requirements, and applicable maritime regulations into the payroll process. It supports different contractual schemes, payroll currencies, and jurisdiction-specific deductions.

The result is a payroll process that is consistently compliant, audit-ready, and resilient to regulatory scrutiny across different operating regions.

Operational Value

Through this module, PeopleOS enables maritime organizations to:

- Ensure accurate and transparent crew compensation
- Reduce payroll disputes and manual reconciliation efforts
- Maintain compliance with union agreements and labor regulations
- Support multi-currency and multi-entity payroll operations
- Strengthen trust between crew, finance, and management

Payslip Traceability

Sample detail view, audit-ready per crew Trace

Seafarer Approved

SEA-000921 • Chief Officer
KM Samudera Raya • Jan 2026

Base salary	IDR 22,500,000
Sailing days (28)	IDR 6,720,000
Voyage allowance	IDR 8,400,000
Overtime	IDR 2,150,000
Gross	IDR 39,770,000
Tax + statutory	IDR 5,410,000
Union deduction	IDR 380,000
Net pay	IDR 33,980,000

Trace: Contract C-10441 • Assignment A-883120 • Voyage V-22018 • Ruleset RS-SEA-CO-01

Seafarer Approved

SEA-001442 • Chief Engineer
MV Nusantara Star • Jan 2026

Base salary	IDR 26,800,000
Sailing days (30)	IDR 7,800,000
Hazard premium	IDR 6,250,000
Overtime	IDR 2,880,000
Gross	IDR 43,730,000
Tax + statutory	IDR 6,020,000
Union deduction	IDR 420,000
Net pay	IDR 37,290,000

Trace: Contract C-11802 • Assignment A-901552 • Voyage V-22044 • Ruleset RS-SEA-CE-02

Audit Evidence Export

Payslip with component breakdown

Assignment days and sailing proof

Rule application log and versions

Approval trail and payment batch

Voyage Allowance Matrix

Rules by route and operational condition Ruleset

Route	Condition	Allowance	Applies
West ID	Standard	IDR 120,000/day	All ranks
East ID	Remote ports	IDR 180,000/day	All ranks
Intl SEA	Cross-border	USD 18/day	Deck + Engine
High-risk	Hazard	IDR 250,000/day	Eligible ranks
Special Ops	Peak season	IDR 1,500,000/trip	Crew on trip

Allowance Rules **3,240**
By route, vessel, contract

Multi-currency **Yes**
IDR, USD, SGD

Compliance baked into payroll
Union, tax, and regulatory rules

and entitlement logic is controlled by versioned rulesets with full audit trail.

Payroll Run Control Center

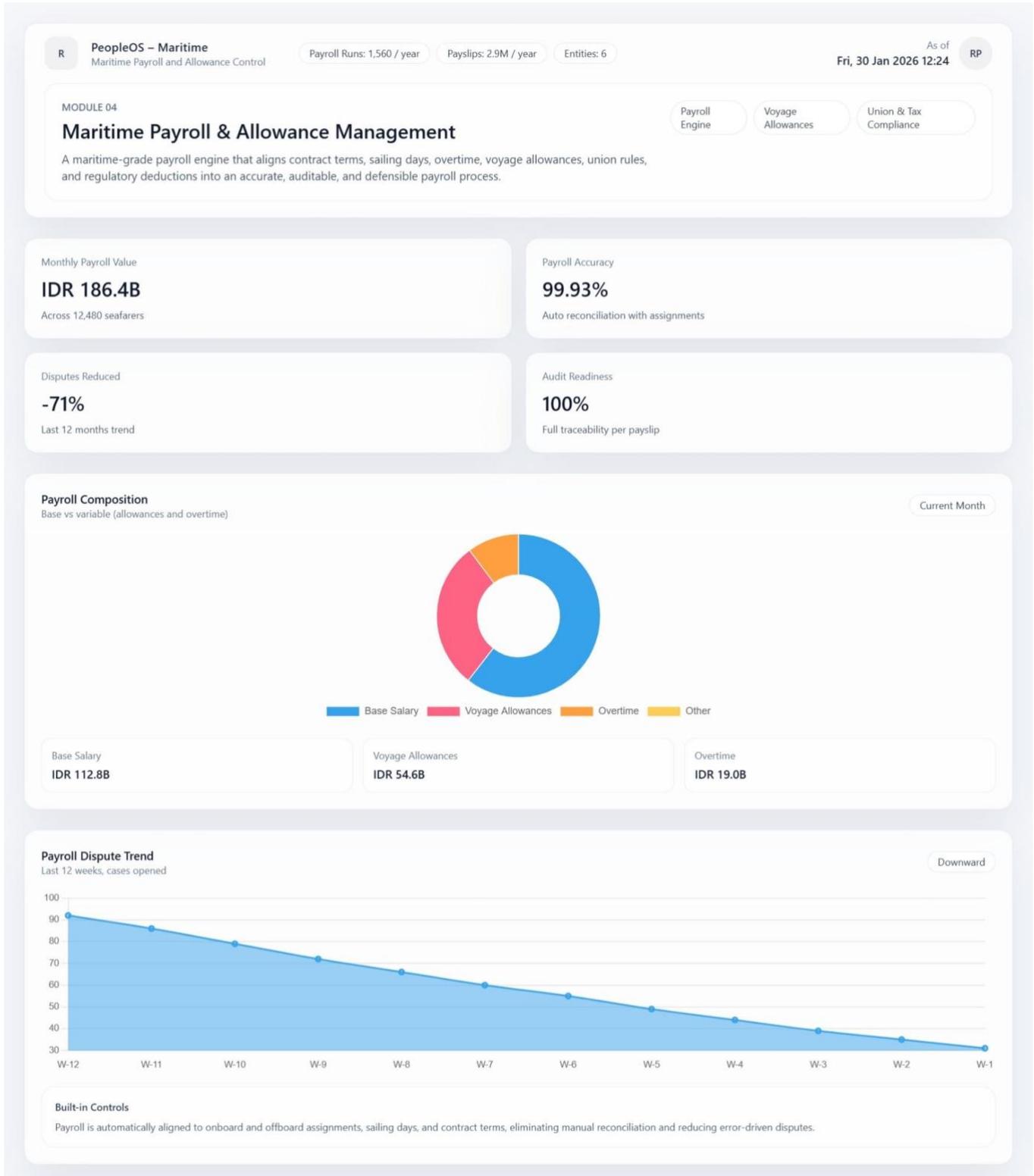
Latest 10 payroll runs across entities (sample view) Cycle: Monthly + Voyage Status: Approved

Run ID	Entity	Period	Crew Count	Gross	Deductions	Net Pay	Status
PAY-2026-01-A	PT Fleet Nusantara	Jan 2026	5,240	IDR 78.2B	IDR 12.4B	IDR 65.8B	Approved
PAY-2026-01-B	PT Samudera Nasional	Jan 2026	3,180	IDR 49.6B	IDR 7.8B	IDR 41.8B	Approved
PAY-2026-01-C	PT Port Link Services	Jan 2026	1,720	IDR 24.1B	IDR 3.9B	IDR 20.2B	Approved
PAY-2026-01-D	PT Eastern Routes	Jan 2026	1,080	IDR 18.6B	IDR 2.9B	IDR 15.7B	Approved
PAY-2026-01-E	PT Borneo Shipping	Jan 2026	860	IDR 15.9B	IDR 2.2B	IDR 13.7B	Approved
PAY-2026-01-F	PT Aurora Maritime	Jan 2026	400	IDR 7.0B	IDR 1.0B	IDR 6.0B	Approved
PAY-2025-12-A	PT Fleet Nusantara	Dec 2025	5,214	IDR 77.5B	IDR 12.1B	IDR 65.4B	Paid
PAY-2025-12-B	PT Samudera Nasional	Dec 2025	3,162	IDR 49.0B	IDR 7.7B	IDR 41.3B	Paid
PAY-2025-12-C	PT Port Link Services	Dec 2025	1,708	IDR 23.9B	IDR 3.8B	IDR 20.1B	Paid
PAY-2025-12-D	PT Eastern Routes	Dec 2025	1,066	IDR 18.3B	IDR 2.8B	IDR 15.5B	Paid
PAY-2025-12-E	PT Borneo Shipping	Dec 2025	852	IDR 15.6B	IDR 2.1B	IDR 13.5B	Paid
PAY-2025-12-F	PT Aurora Maritime	Dec 2025	396	IDR 6.9B	IDR 0.9B	IDR 6.0B	Paid
PAY-2025-11-A	PT Fleet Nusantara	Nov 2025	5,192	IDR 76.8B	IDR 11.9B	IDR 64.9B	Paid
PAY-2025-11-B	PT Samudera Nasional	Nov 2025	3,140	IDR 48.4B	IDR 7.6B	IDR 40.8B	Paid
PAY-2025-11-C	PT Port Link Services	Nov 2025	1,694	IDR 23.6B	IDR 3.7B	IDR 19.9B	Paid
PAY-2025-11-D	PT Eastern Routes	Nov 2025	1,054	IDR 18.0B	IDR 2.7B	IDR 15.3B	Paid
PAY-2025-11-E	PT Borneo Shipping	Nov 2025	840	IDR 15.2B	IDR 2.1B	IDR 13.1B	Paid
PAY-2025-11-F	PT Aurora Maritime	Nov 2025	390	IDR 6.7B	IDR 0.9B	IDR 5.8B	Paid

Payroll Lines Processed
28.6M / year
Per component, per crew, per period

Allowances Calculated
9.4M / year
Voyage, route, hazard, special ops

Automated Reconciliations
4.2M / month
Assignment days vs payroll days



Performance, Discipline & Crew Evaluation

Performance, Discipline & Crew Evaluation transforms crew assessment into a governance-driven system that reinforces safety, fairness, and long-term maritime excellence.

Overview

Performance, Discipline & Crew Evaluation is a strategic people governance module within PeopleOS for Maritime, designed to measure, document, and improve crew performance in a structured and defensible manner. This module ensures that performance management in maritime operations is objective, traceable, and aligned with safety, operational excellence, and long-term talent development.

Rather than treating evaluation as a periodic HR activity, this module embeds performance and discipline management directly into daily maritime operations and voyage execution.

Crew Performance & Voyage Evaluation

This component enables structured evaluation of crew performance based on voyage execution, safety behavior, operational discipline, and role-specific responsibilities. Evaluations can be conducted per voyage, per contract period, or based on predefined operational milestones.

By linking performance records to actual assignments and voyages, the system creates an evidence-based performance history that supports promotion, retention, and corrective action decisions.

Incident, Discipline & Sanction Tracking

This component provides a formal framework for recording incidents, violations, investigations, and disciplinary actions. Each case is documented with chronology, supporting evidence, decisions, and outcomes.

The system ensures fairness, consistency, and legal defensibility while protecting the organization from reputational and compliance risks arising from unmanaged disciplinary issues.

Talent Pool & Promotion Readiness

This component identifies high-potential crew members based on performance trends, certification readiness, sea service accumulation, and leadership indicators. It supports structured promotion readiness assessments and talent pooling across fleets.

Management gains clear visibility into who is ready for rank upgrade, who requires further development, and where future leadership gaps may emerge.

Operational Value

Through this module, PeopleOS enables maritime organizations to:

- Establish objective and transparent crew performance management
- Reduce subjective decision making in promotion and discipline
- Strengthen safety culture through accountable evaluations
- Build a reliable talent pipeline for critical maritime roles
- Protect the organization through defensible personnel records

Crew Performance & Voyage Evaluation Register

Top 28 latest evaluations (sample view)

Eval ID	Seafarer	Rank	Vessel	Voyage	Safety	Discipline	Score	Outcome
EVAL-884120	SEA-000921 - R. Wibowo	Chief Officer	MV Nusantara Star	V-22044	4.9	A	4.82	Promotion Ready
EVAL-884138	SEA-001442 - S. Hartono	Chief Engineer	MV Nusantara Star	V-22044	4.8	A	4.74	Key Talent
EVAL-884166	SEA-004212 - Y. Rahman	2nd Officer	KM Samudera Raya	V-21998	4.7	A	4.61	Promotion Track
EVAL-884201	SEA-000377 - D. Kumia	2nd Engineer	KM Bahari 07	V-22003	4.6	B	4.44	Develop
EVAL-884233	SEA-005041 - H. Abdullah	ETO	MV Equator Prime	V-22018	4.5	B	4.38	Develop
EVAL-884267	SEA-000744 - V. Ananda	3rd Engineer	MV Aurora Bay	V-22012	4.8	A	4.66	Promotion Track
EVAL-884291	SEA-002090 - M. Santoso	Bosun	KM Arjuna 12	V-21987	4.7	A	4.58	Key Talent
EVAL-884309	SEA-003104 - B. Prakoso	Oiler	MV Aurora Bay	V-22012	4.6	A	4.49	Develop
EVAL-884325	SEA-003901 - K. Hidayat	Pumpman	MV Equator Prime	V-22018				
EVAL-884341	SEA-002301 - N. Putri	Chief Steward	KM Samudera Raya	V-21998				
EVAL-884360	SEA-001306 - F. Nugroho	Able Seaman	KM Arjuna 12	V-21987				
EVAL-884382	SEA-000588 - T. Lestari	3rd Officer	MV Aurora Bay	V-22012				
EVAL-884401	SEA-004020 - J. Tan	2nd Engineer	MV Equator Prime	V-22018				
EVAL-884427	SEA-004511 - A. S. Lim	3rd Officer	KM Borneo Link	V-22022				
EVAL-884459	SEA-003612 - G. Samsosir	Cook	MV Nusantara Star	V-22044				
EVAL-884488	SEA-002884 - D. S. Putra	Chief Engineer	KM Borneo Link	V-22022				
EVAL-884503	SEA-001015 - H. Siregar	AB Seaman	KM Samudera Raya	V-21998				
EVAL-884526	SEA-001889 - I. Maulana	ETO	KM Arjuna 12	V-21987				
EVAL-884549	SEA-000184 - A. Pranata	Master	MV Nusantara Star	V-22044				
EVAL-884571	SEA-002611 - R. Saputra	Oiler	KM Samudera Raya	V-21998				
EVAL-884590	SEA-004122 - P. Wijaya	AB Seaman	MV Equator Prime	V-22018				
EVAL-884612	SEA-003220 - M. Fadli	Bosun	KM Borneo Link	V-22022				
EVAL-884633	SEA-003901 - K. Hidayat	Pumpman	MV Equator Prime	V-22018				
EVAL-884651	SEA-004711 - L. Susanto	3rd Engineer	MV Aurora Bay	V-22012				
EVAL-884672	SEA-002771 - E. Gunawan	Cook	KM Arjuna 12	V-21987				
EVAL-884699	SEA-000663 - S. Pratiwi	Chief Officer	MV Aurora Bay	V-22012				
EVAL-884721	SEA-004911 - R. Hakim	2nd Officer	KM Samudera Raya	V-21998				

Evidence Records Linked: **6.8M**
Voyage logs, safety, incidents

Promotion Decisions: **1,204 / year**
Rank upgrades, leadership track

Incident, Discipline & Sanction Tracking

Top 10 open cases with evidence timeline

Case	Type	Vessel	Severity	Stage	SLA
DSP-22108	Safety violation	MV Equator Prime	High	Investigation	4 days
DSP-22122	Operational negligence	MV Nusantara Star	Med	Hearing scheduled	6 days
DSP-22141	Harassment complaint	KM Samudera Raya	High	Evidence review	3 days
DSP-22157	Alcohol policy	MV Aurora Bay	Med	Corrective action	8 days
DSP-22173	Security breach	KM Borneo Link	High	Investigation	5 days
DSP-22188	Attendance misconduct	KM Arjuna 12	Low	Manager review	10 days
DSP-22206	Procedure non-compliance	MV Equator Prime	Med	Evidence review	7 days
DSP-22219	Damage incident	MV Nusantara Star	Med	Hearing scheduled	9 days
DSP-22234	Safety near miss	KM Samudera Raya	Low	Corrective action	12 days
DSP-22252	Insubordination	MV Aurora Bay	Med	Manager review	11 days
DSP-22267	Safety violation	KM Borneo Link	High	Investigation	4 days
DSP-22283	Operational negligence	MV Equator Prime	High	Evidence review	2 days
DSP-22291	Harassment complaint	MV Nusantara Star	Med	Hearing scheduled	6 days
DSP-22305	Security breach	KM Samudera Raya	High	Investigation	5 days
DSP-22317	Procedure non-compliance	MV Aurora Bay	Med	Corrective action	8 days
DSP-22329	Damage incident	KM Arjuna 12	Low	Manager review	14 days

Candidates tracked: **2,480**
Across fleets and ranks

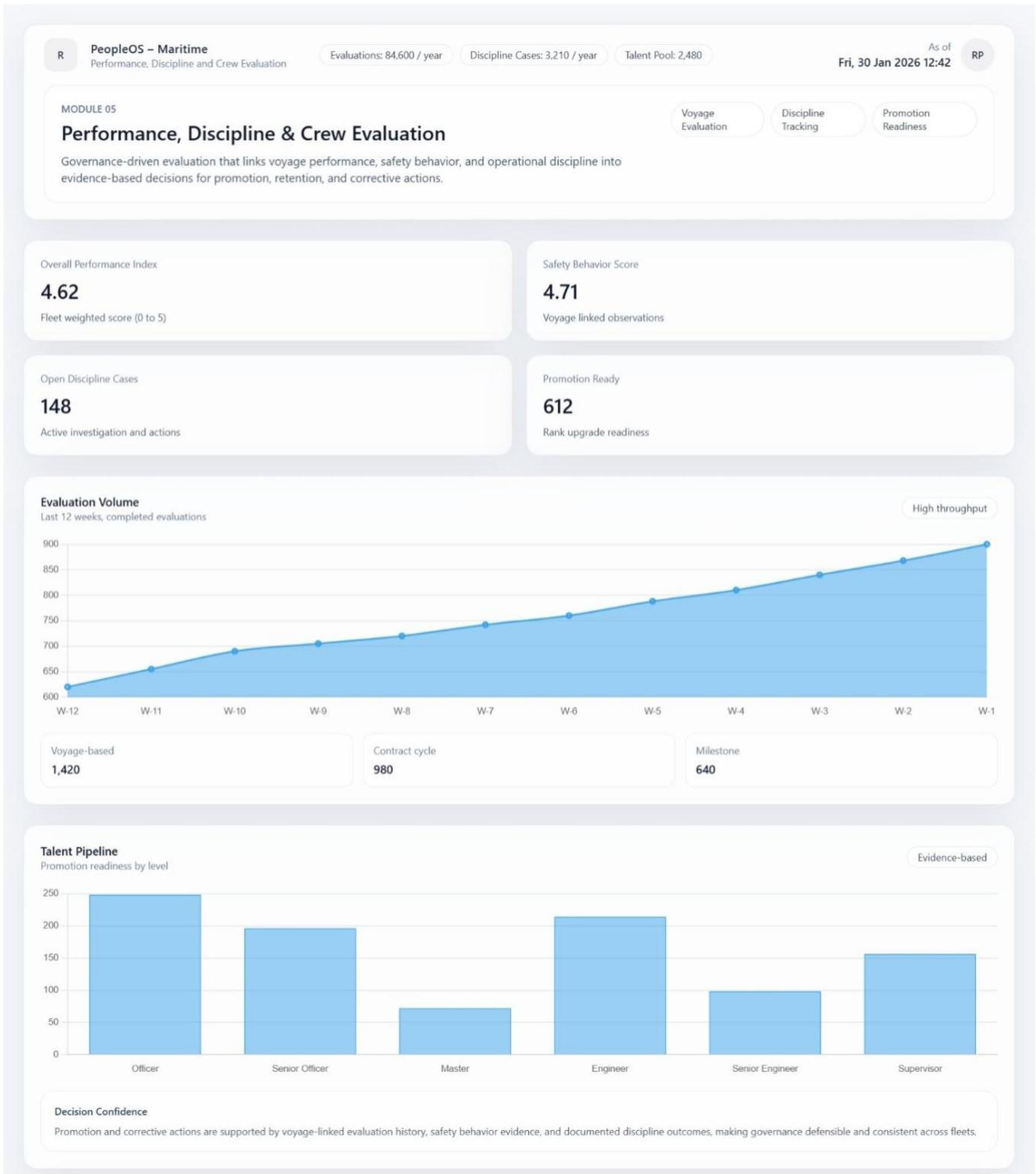
Readiness validations: **120,000 / month**
Cert, sea service, score gates

Talent Pool & Promotion Readiness

Top 10 candidates for critical roles (sample view)

Seafarer	Current Rank	Target Rank	Trend	Readiness
SEA-010442 - A. Pranata	Master	Fleet Captain	↑ Up	99%
SEA-008221 - R. Wibowo	Chief Officer	Master	↑ Up	96%
SEA-009114 - S. Hartono	Chief Engineer	Fleet Engineer	↑ Up	95%
SEA-007552 - T. Lestari	3rd Officer	2nd Officer	↑ Up	93%
SEA-006330 - V. Ananda	3rd Engineer	2nd Engineer	↑ Up	92%
SEA-006118 - M. Santoso	Bosun	Deck Foreman	↑ Up	90%
SEA-005901 - Y. Rahman	2nd Officer	Chief Officer	↑ Up	89%
SEA-005041 - H. Abdullah	ETO	Senior ETO	↑ Up	87%
SEA-004511 - A. S. Lim	3rd Officer	2nd Officer	↑ Up	86%
SEA-004020 - J. Tan	2nd Engineer	Chief Engineer	↑ Up	84%
SEA-003901 - K. Hidayat	Pumpman	Senior Pumpman	↑ Up	83%
SEA-003612 - G. Samsosir	Cook	Chief Cook	↑ Up	81%
SEA-003220 - M. Fadli	Bosun	Deck Foreman	↔ Stable	78%
SEA-003104 - B. Prakoso	Oiler	Senior Oiler	↑ Up	77%
SEA-002884 - D. S. Putra	Chief Engineer	Fleet Engineer	↑ Up	92%
SEA-002771 - E. Gunawan	Cook	Chief Cook	↑ Up	80%
SEA-002611 - R. Saputra	Oiler	Senior Oiler	↑ Up	79%
SEA-001306 - F. Nugroho	Able Seaman	Bosun	↑ Up	82%

Each case is documented with chronology, supporting evidence, decisions, sanctions, and outcomes, ensuring fairness, consistency, and legal defensibility.



Training, Career Path & Succession

Training, Career Path & Succession secures the future of maritime operations by systematically developing talent and protecting mission-critical roles.

Overview

Training, Career Path & Succession is a forward-looking human capital module within PeopleOS for Maritime, designed to ensure long-term workforce sustainability and leadership continuity across maritime operations. This module transforms training and career development from fragmented administrative processes into a structured, strategic capability.

By aligning training requirements, certification pathways, and career progression with operational needs, this module enables maritime organizations to systematically develop talent while safeguarding critical positions across fleets.

Maritime Training Management

This component provides centralized management of all training activities, including mandatory certifications, refresher courses, simulator programs, and company-specific development initiatives. Training requirements are dynamically linked to rank, vessel type, and operational role.

The system ensures that training investments are targeted, timely, and aligned with both regulatory compliance and future operational demands.

Career Path & Rank Progression

This component visualizes structured career pathways for seafarers, from entry-level positions to senior officer roles. It defines clear progression criteria based on sea service, certification, performance history, and competency readiness.

By making career advancement transparent and data-driven, the system increases motivation, retention, and long-term engagement among crew members.

Succession & Critical Position Planning

This component identifies and monitors succession readiness for critical maritime positions, both onboard and ashore. It highlights dependency risks, talent gaps, and readiness levels across fleets and ranks.

Management can proactively prepare successors through targeted training and assignments, reducing operational risk caused by sudden vacancies or unplanned attrition.

Operational Value

Through this module, PeopleOS enables maritime organizations to:

- Build a sustainable and future-ready maritime workforce
- Reduce dependency on reactive recruitment for critical roles
- Improve retention through transparent career development
- Align training investment with strategic workforce needs
- Ensure leadership continuity across fleets and operations

Career Path & Rank Progression Map
Structured pathways with gated requirements (sample view)

Pathways: 320 Active crew on paths: 8,940

DECK OFFICER PATH
Cadet to Master
Sea time, competencies, and certifications

Ready pipeline

- Cadet**
Req: Basic Safety, 6 mo sea time
- 3rd Officer**
Req: OICNW, Bridge Simulator
- 2nd Officer**
Req: GMDSS, Cargo Ops, 18 mo
- Chief Officer**
Req: Advanced Firefighting, 24 mo
- Master**
Req: Leadership, Safety Command, 36 mo

ENGINE OFFICER PATH
Trainee to Chief Engineer
Competencies and maintenance readiness

Critical roles

- Trainee**
Req: Basic Safety, 6 mo sea time
- 4th Engineer**
Req: ER Simulator, Engine Watch
- 3rd Engineer**
Req: Electrical Systems, 18 mo
- 2nd Engineer**
Req: Reliability, Fuel Systems, 24 mo
- Chief Engineer**
Req: Leadership, Risk Control, 36 mo

Maritime Training Management Caching
Top 20 courses with failed requirements (sample)

Course	Type	Applies to	Frequency	Compliance
Basic Safety Training	Mandatory	All crew	5 years	98%
Advanced Firefighting	Mandatory	Officers	5 years	97%
Medical First Aid	Mandatory	All crew	5 years	98%
Bridge Resource Management	Simulator	Deck officers	2 years	95%
Engine Room Simulator	Simulator	Engine officers	2 years	94%
GMDSS Operator	Certification	Deck officers	5 years	96%
Cargo Handling and Storage	Operational	Deck officers	3 years	93%
Leadership and Teamwork	Leadership	Senior officers	3 years	92%
ISM Code Implementation	Compliance	All officers	2 years	96%
Incident Investigation	Governance	HSE + OICNW	2 years	91%
Cyber Hygiene Onboard	Security	All crew	1 year	90%
Fuel Efficiency Operations	Operational	Engine officers	2 years	92%
Passenger Safety and Crowd Mgmt	Mandatory	Passenger fleet	5 years	97%
Ro-Ro Loading Safety	Operational	Ro-Ro fleet	2 years	94%
Hazardous Materials Awareness	Compliance	All crew	3 years	93%
Medical Care Onboard	Advanced	Designated crew	3 years	89%
Port State Control Prep	Compliance	Officers	1 year	91%
Emergency Drills Masterclass	Refresher	All crew	1 year	92%
Electrical Safety and LOTO	Operational	Engine dept	2 years	90%
Leadership for Masters	Leadership	Masters	2 years	88%
Risk Management at Sea	Governance	Senior officers	2 years	90%
Crew Resource Management	Leadership	All officers	2 years	93%
MARPOL and Environmental Ops	Compliance	All crew	2 years	94%
Ship Security Awareness	Security	All crew	1 year	95%
Crisis Communication	Leadership	Masters	2 years	87%
Safety Coaching for Officers	Leadership	Officers	2 years	90%

Courses: **1,180**
Across categories and fleets
Trainees: **84**
Internal + external waterlines
Active fleet roles: **12,500**
Rank, vessel type, role, route

Succession & Critical Position Planning Continuity
Top 10 critical roles (sample)

Role: Master, Passenger Fleet Covered

Operational role / Emergency position in peak season

Successors	Ready now	Avg readiness
6	2	47

Role: Chief Engineer, Ro-Ro Fleet Covered

Maintenance reliability and safety critical

Successors	Ready now	Avg readiness
5	0	44

Role: Chief Officer, Eastern Routes Gap

High operational use ability and route risk

Successors	Ready now	Avg readiness
2	0	38

Top Succession Shortlist (sample)

Candidate	Current Rank	Readiness
SEA-000663 - S. Prasad	Chief Officer	96%
SEA-000194 - A. Pranasu	Master	99%
SEA-000114 - S. Harbano	Chief Engineer	93%
SEA-000221 - R. Wilshaw	Chief Officer	96%
SEA-006130 - V. Ananda	3rd Engineer	92%
SEA-000301 - V. Rahman	2nd Officer	89%
SEA-004711 - L. Sudoito	3rd Engineer	91%
SEA-002884 - D. S. Purna	Chief Engineer	92%

Critical roles tracked: **150**
Operational + onboard
Succession assignments: **4,600 / year**
Targeted: Masters and Ops

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20

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PeopleOS – Maritime

Training, Career Path and Succession Planning

Learning Hours: 1.2M / year

Active Pathways: 320

Successor Pools: 1,040

As of
Fri, 30 Jan 2026 13:33

RP

MODULE 06

Training, Career Path & Succession

Maritime Training

Career Path

Succession

A forward-looking human capital engine that links maritime training, rank progression requirements, competency readiness, and critical position succession into a structured, measurable pipeline.

Training Compliance

97.8%

Mandatory + refresher coverage

Average Readiness Index

4.54

Competency and sea-time gates

Critical Roles Covered

92%

With named successors

Vacancy Risk

Low

Next 6 months forecast

Training Throughput

Last 12 weeks, completions

High volume



Mandatory

9,240

Refresher

6,880

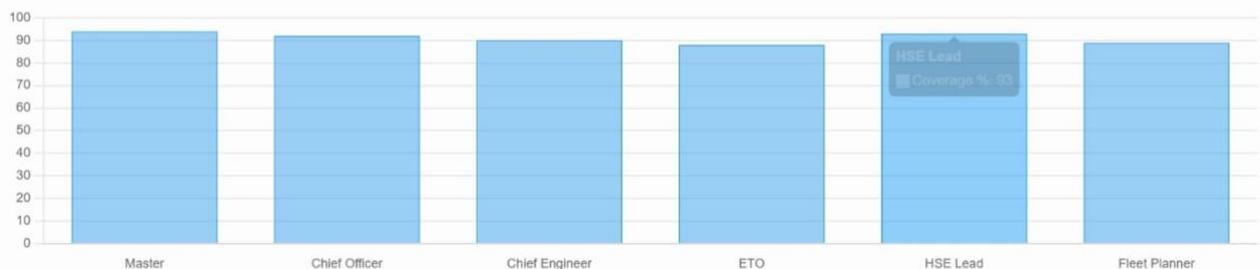
Simulator

3,120

Succession Coverage

Critical positions with successors

Gap visibility



Operational Continuity

Succession readiness is tracked for both onboard and onshore critical roles, highlighting dependency risks and enabling targeted training and assignments to prevent sudden vacancy shocks.

Crew Welfare, Engagement & Claims

Crew Welfare, Engagement & Claims embeds human sustainability into maritime operations, ensuring that operational excellence is supported by trust, fairness, and care.

Overview

Crew Welfare, Engagement & Claims is a human-centric module within PeopleOS for Maritime, designed to protect crew wellbeing while strengthening trust between seafarers and management. This module recognizes that welfare, communication, and fair grievance handling are essential to safety, retention, and long-term operational stability.

By providing structured, transparent mechanisms for welfare management and claims handling, this module ensures that crew concerns are addressed consistently and professionally, without disrupting vessel operations.

Crew Welfare & Benefit Management

This component manages welfare programs, benefits, and support entitlements for crew members and, where applicable, their families. It covers insurance coverage, welfare allowances, and company-provided facilities and assistance.

The system provides management with visibility into welfare commitments while ensuring that crew entitlements are administered fairly and consistently across fleets.

Grievance, Claim & Case Handling

This component provides a formal and traceable framework for submitting, reviewing, and resolving crew grievances and claims. Each case is documented with supporting evidence, review stages, decisions, and outcomes.

By standardizing grievance handling, the system protects both crew rights and organizational integrity, reducing the risk of escalation, disputes, or reputational damage.

Crew Communication & Announcement

This component establishes an official communication channel between management and crew members. It supports policy announcements, operational updates, welfare communications, and important notices.

The system ensures that critical information is delivered consistently and auditable, even in distributed and multi-fleet maritime environments.

Operational Value

Through this module, PeopleOS enables maritime organizations to:

- Strengthen crew trust and engagement

- Improve retention through transparent welfare management
- Reduce conflict escalation and unmanaged disputes
- Ensure consistent communication across fleets
- Reinforce a safety-first and people-centric culture

Crew Welfare & Benefit Management Ledger
Top 30 latest welfare transactions (sample view)

Scope: Fleet Currency: IDR

Txn ID	Crew	Vessel	Benefit Type	Amount	Status	Processed
WLF-990120	SEA-000921 • R. Wibowo	MV Nusantara Star	Onboard Allowance	IDR 18,500,000	Paid	T+0
WLF-990138	SEA-001442 • S. Hartono	MV Nusantara Star	Hazard Premium	IDR 9,750,000	Paid	T+0
WLF-990166	SEA-004212 • Y. Rahman	KM Samudera Raya	Family Support	IDR 6,200,000	Paid	T+1
WLF-990201	SEA-000377 • D. Kurnia	KM Bahari 07	Medical Reimbursement	IDR 12,450,000	Approved	T+2
WLF-990233	SEA-005041 • H. Abdullah	MV Equator Prime	Travel Support	IDR 4,800,000	Paid	T+0
WLF-990267	SEA-000744 • V. Ananda	MV Aurora Bay	Onboard Allowance	IDR 15,900,000	Paid	T+0
WLF-990291	SEA-002090 • M. Santoso	KM Arjuna 12	Welfare Allowance	IDR 3,250,000	Paid	T+1
WLF-990309	SEA-003104 • B. Prakoso	MV Aurora Bay	Meal Support	IDR 1,800,000	Paid	T+0
WLF-990325	SEA-003901 • K. Hidayat	MV Equator Prime	Medical Reimbursement	IDR 8,300,000	Approved	T+2
WLF-990341	SEA-002301 • N. Putri	KM Samudera Raya	Family Support	IDR 5,700,000	Paid	T+1
WLF-990360	SEA-001306 • F. Nugroho	KM Arjuna 12	Welfare Allowance	IDR 2,900,000	Paid	T+0
WLF-990382	SEA-000588 • T. Lestari	MV Aurora Bay	Travel Support	IDR 6,150,000	Paid	T+0
WLF-990401	SEA-004020 • J. Tan	MV Equator Prime	Hazard Premium	IDR 7,900,000	Paid	T+1
WLF-990427	SEA-004511 • A. S. Lim	KM Borneo Link	Onboard Allowance	IDR 14,850,000	Paid	T+0
WLF-990459	SEA-003612 • G. Samsir	MV Nusantara Star	Meal Support	IDR 1,650,000	Paid	T+0
WLF-990488	SEA-002884 • D. S. Putra	KM Borneo Link	Family Support	IDR 7,250,000	Paid	T+1
WLF-990503	SEA-001015 • H. Siregar	KM Samudera Raya	Welfare Allowance	IDR 2,650,000	Paid	T+0
WLF-990526	SEA-001889 • I. Maulana	KM Arjuna 12	Medical Reimbursement	IDR 10,900,000	Approved	T+2
WLF-990549	SEA-000184 • A. Pranata	MV Nusantara Star	Onboard Allowance	IDR 22,400,000	Paid	T+0
WLF-990571	SEA-002611 • R. Saputra	KM Samudera Raya	Travel Support	IDR 3,900,000	Paid	T+0
WLF-990590	SEA-004122 • P. Wijaya	MV Equator Prime	Welfare Allowance	IDR 2,450,000	Paid	T+1
WLF-990612	SEA-003220 • M. Fadli	KM Borneo Link	Family Support	IDR 5,150,000	Paid	T+1
WLF-990633	SEA-004711 • L. Susanto	MV Aurora Bay	Hazard Premium	IDR 6,600,000	Paid	T+0
WLF-990651	SEA-002771 • E. Gunawan	KM Arjuna 12	Meal Support	IDR 1,550,000	Paid	T+0
WLF-990672	SEA-000663 • S. Pratiwi	MV Aurora Bay	Medical Reimbursement	IDR 13,800,000	Approved	T+2

Welfare programs: 240 (Fleet and role specific)
Eligible families: 18,400 (Dependent coverage registry)
Auto entitlement rules: 8,900 (Rank, route, vessel, contract)

Grievance, Claim & Case Handling Register
Top 22 active cases with evidence and stages

Traceable

Case	Category	Vessel	Stage
CLM-77102	Medical claim	MV Nusantara Star	Verification
GRV-88411	Allowance dispute	MV Equator Prime	Review
GRV-88429	Harassment	KM Samudera Raya	Investigation
CLM-77134	Travel reimbursement	KM Arjuna 12	Approved
GRV-88452	Contract issue	MV Aurora Bay	Mediation
CLM-77188	Family support	KM Borneo Link	Disbursed
GRV-88473	Roster concern	MV Nusantara Star	Review
GRV-88490	Facility complaint	KM Samudera Raya	Action plan
CLM-77206	Insurance claim	MV Equator Prime	Verification
GRV-88512	Payroll deduction	KM Arjuna 12	Mediation
GRV-88529	Policy clarification	KM Borneo Link	Resolved
CLM-77241	Medical claim	MV Aurora Bay	Approved
GRV-88544	Accommodation	MV Nusantara Star	Action plan
GRV-88563	Allowance dispute	KM Samudera Raya	Review
CLM-77288	Travel reimbursement	KM Arjuna 12	Verification
GRV-88591	Workload	KM Borneo Link	Mediation
CLM-77310	Family support	MV Equator Prime	Disbursed
GRV-88602	Communication	MV Aurora Bay	Resolved
CLM-77341	Insurance claim	MV Nusantara Star	Verification
GRV-88621	Contract issue	KM Samudera Raya	Review
GRV-88644	Facility complaint	KM Arjuna 12	Action plan
CLM-77388	Medical claim	KM Borneo Link	Approved

Cases per month: 6,800 (Across fleets)
Escalations: 0.8% (Policy and governance)
Audit evidence: 2.4M (Attachments and logs)

Crew Communication & Announcement
Critical channel, auditable delivery

Announcement: Welfare Policy Update: Family Support Expansion
Applies to: All fleets • Effective: 01 Feb 2026

Delivered: 9,840 | Read: 9,312 | Acknowledged: 8,990

Operational Notice: Peak Season Rotation Guidance and Rest Compliance
Applies to: Passenger fleet • Deadline: 72 hours

Delivered: 4,260 | Read: 4,012 | Actioned: 3,744

Welfare Communication: Mental Health Support Hotline and Referral Process
Confidential • 24/7 availability

Delivered: 9,840 | Read: 9,102 | Feedback: 1,420

Auditability: Every broadcast is tracked with delivery, read, and acknowledgment logs, ensuring consistent communication across distributed crews and multi-fleet operations.

Active channels: 64 (Fleet, vessel, role groups) | Messages / month: 28,000 (Announcements and notices)

R

PeopleOS – Maritime

Crew Welfare, Engagement and Claims Management

Active Cases: 1,480

Resolved in SLA: 96.2%

Engagement Index: 4.58

As of **Fri, 30 Jan 2026 14:13** RP

MODULE 07

Crew Welfare, Engagement & Claims

Human sustainability embedded into maritime operations through structured welfare programs, transparent grievance handling, and auditable communication across fleets.

Benefits
Claims & Grievance
Crew Communications

Monthly Welfare Disbursement

IDR 38.6B

Allowances, reimbursements, support

Claims Resolution Speed

3.8 days

Median time to closure

Welfare Coverage

99.1%

Eligible crew with active benefits

Conflict Escalation Risk

Low

Grievance handled in process

Crew Welfare & Benefit Management Ledger

Top 30 latest welfare transactions (sample view)

Scope: Fleet
Currency: IDR

Txn ID	Crew	Vessel	Benefit Type	Amount	Status	Processed
WLF-990120	SEA-000921 • R. Wibowo	MV Nusantara Star	Onboard Allowance	IDR 18,500,000	Paid	T+0
WLF-990138	SEA-001442 • S. Hartono	MV Nusantara Star	Hazard Premium	IDR 9,750,000	Paid	T+0
WLF-990166	SEA-004212 • Y. Rahman	KM Samudera Raya	Family Support	IDR 6,200,000	Paid	T+1
WLF-990201	SEA-000377 • D. Kurnia	KM Bahari 07	Medical Reimbursement	IDR 12,450,000	Approved	T+2
WLF-990233	SEA-005041 • H. Abdullah	MV Equator Prime	Travel Support	IDR 4,800,000	Paid	T+0
WLF-990267	SEA-000744 • V. Ananda	MV Aurora Bay	Onboard Allowance	IDR 15,900,000	Paid	T+0
WLF-990291	SEA-002090 • M. Santoso	KM Arjuna 12	Welfare Allowance	IDR 3,250,000	Paid	T+1
WLF-990309	SEA-003104 • B. Prakoso	MV Aurora Bay	Meal Support	IDR 1,800,000	Paid	T+0
WLF-990325	SEA-003901 • K. Hidayat	MV Equator Prime	Medical Reimbursement	IDR 8,300,000	Approved	T+2
WLF-990341	SEA-002301 • N. Putri	KM Samudera Raya	Family Support	IDR 5,700,000	Paid	T+1
WLF-990360	SEA-001306 • F. Nugroho	KM Arjuna 12	Welfare Allowance	IDR 2,900,000	Paid	T+0
WLF-990382	SEA-000588 • T. Lestari	MV Aurora Bay	Travel Support	IDR 6,150,000	Paid	T+0
WLF-990401	SEA-004020 • J. Tan	MV Equator Prime	Hazard Premium	IDR 7,900,000	Paid	T+1
WLF-990427	SEA-004511 • A. S. Lim	KM Borneo Link	Onboard Allowance	IDR 14,850,000	Paid	T+0
WLF-990459	SEA-003612 • G. Samsir	MV Nusantara Star	Meal Support	IDR 1,650,000	Paid	T+0
WLF-990488	SEA-002884 • D. S. Putra	KM Borneo Link	Family Support	IDR 7,250,000	Paid	T+1

Claims & Grievance Load

Last 12 weeks, opened vs resolved SLA driven

Opened
1,920

Resolved
1,850

Backlog
148

Crew Engagement Signal

Pulse index, last 8 cycles Trust indicator

Operational Stability

Transparent welfare and structured grievance handling reduce conflict escalation, support retention, and reinforce a safety-first, people-centric maritime culture.

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24

Fleet, Voyage & HR Integration Layer

Fleet, Voyage & HR Integration Layer positions PeopleOS as a unified digital backbone that aligns people, vessels, and voyages into one coherent operational ecosystem.

Overview

Fleet, Voyage & HR Integration Layer is the enterprise integration backbone of PeopleOS for Maritime, designed to connect human capital data with fleet operations, voyage execution, and corporate systems. This module ensures that crew information is not isolated within HR, but actively drives operational decisions across the organization.

By unifying people, vessel, and voyage data, this module enables maritime organizations to operate with a shared, real-time operational picture across departments and management levels.

Integration with Fleet & Voyage Systems

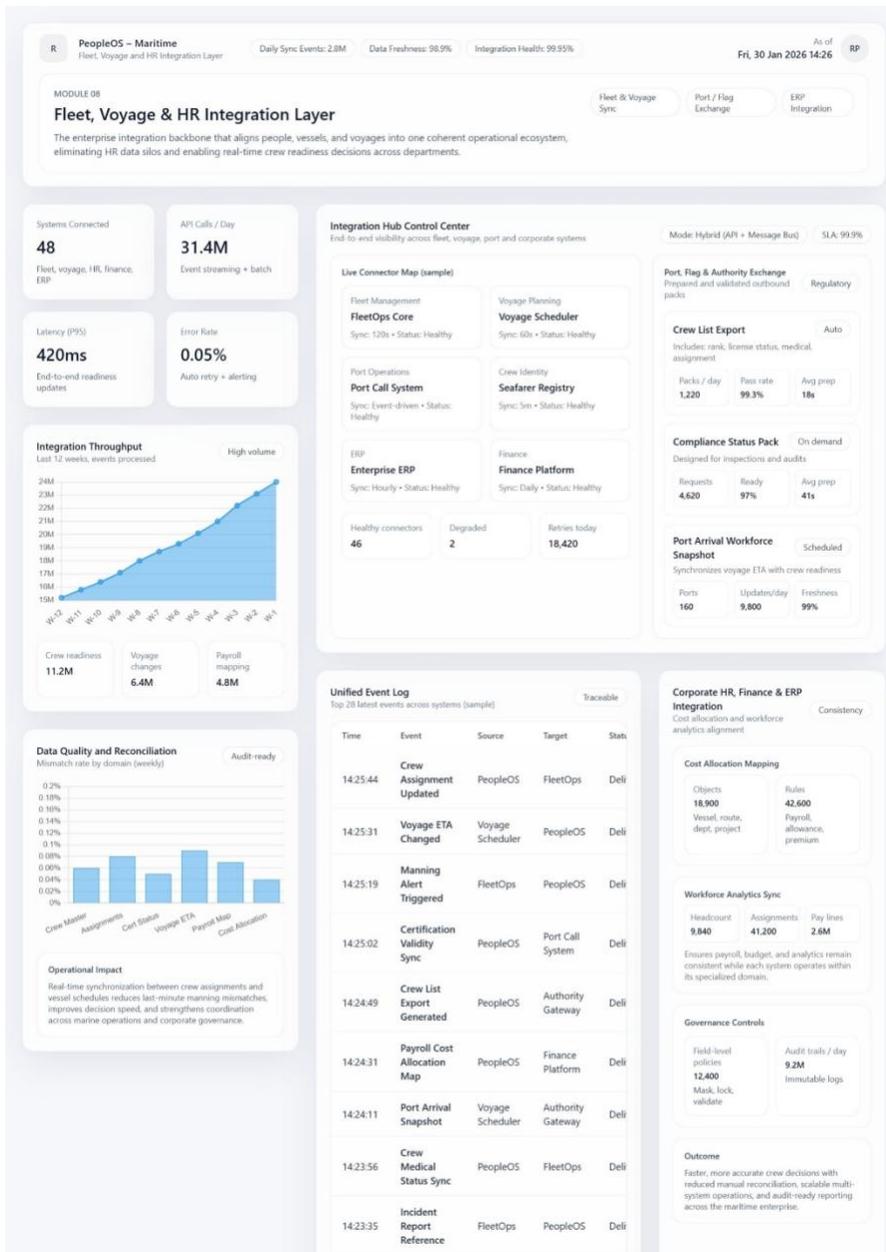
This component enables seamless data exchange between PeopleOS and fleet management, voyage planning, and port operation systems. Crew assignments, manning status, and readiness data are synchronized with vessel schedules and voyage plans.

The result is improved coordination between crewing, marine operations, and operations planning teams, reducing misalignment and operational friction.

Port, Flag & Authority Data Exchange

This component supports structured data sharing with port authorities, flag states, and regulatory bodies where required. Crew lists,





certification status, and compliance-related data can be prepared and validated directly from the system.

By reducing manual data preparation, the system increases accuracy, shortens reporting cycles, and improves responsiveness during inspections and audits.

Corporate HR, Finance & ERP Integration

This component connects PeopleOS with corporate HR systems, finance platforms, and enterprise ERP solutions. It enables alignment of payroll, cost allocation, budgeting, and workforce analytics across the organization.

The integration layer ensures consistency of data while allowing each system to operate within its specialized domain.

Operational Value

Through this module, PeopleOS enables maritime organizations to:

- Eliminate data silos between HR and operations
- Improve accuracy and timeliness of crew-related decisions
- Strengthen coordination across operational and corporate teams
- Reduce manual reconciliation and reporting effort
- Support scalable, multi-system enterprise environments

Executive & Compliance Dashboard

Executive & Compliance Dashboard transforms complex maritime workforce data into a clear, authoritative control tower for leadership and governance.

Overview

Executive & Compliance Dashboard is the strategic command and control layer of PeopleOS for Maritime, designed to provide leadership with real-time visibility into crew readiness, compliance status, and operational risk. This module translates complex operational data into clear, actionable insights for executive decision making.

Rather than presenting raw metrics, the dashboard is curated to answer the questions that matter most to executives, regulators, and board members, enabling fast, confident, and defensible decisions.

Real-Time Executive Overview

This component delivers a consolidated, real-time snapshot of crew deployment, manning status, certification validity, and rotation readiness across fleets and vessels.

Executives can instantly assess operational health, identify emerging risks, and validate that vessels are fully compliant and ready to operate.

Compliance & Audit Readiness View

This component provides a dedicated view focused on regulatory compliance and audit preparedness. It highlights expiring certifications, medical gaps, training shortfalls, and vessel-level compliance risks.

The system supports rapid drill-down from enterprise view to vessel or individual crew level, ensuring transparency and responsiveness during inspections or audits.

Risk, Exposure & Decision Indicators

This component surfaces key risk indicators related to crew availability, compliance exposure, payroll liabilities, and succession gaps. Visual indicators and thresholds help management prioritize attention and corrective actions.

By making risks visible early, the dashboard enables proactive intervention before issues escalate into operational or reputational incidents.

Operational Value

Through this module, PeopleOS enables maritime leadership to:

- Gain real-time visibility into crew and compliance status
- Make faster, data-driven operational and strategic decisions

- Reduce regulatory and operational risk exposure
- Strengthen governance and board-level oversight
- Present a single, trusted view of maritime human capital

PeopleOS – Maritime
Executive and Compliance Dashboard

Active Vessels: 128 Active Crew: 9,840 Audit Readiness: 98.7%

Command view
Fri, 30 Jan 2026 14:36

MODULE 09 Real-time overview Audit readiness Risk indicators

Executive and Compliance Dashboard

A board-ready control tower that transforms complex maritime workforce data into clear, authoritative insights: crew readiness, compliance exposure, and operational risk, all in one trusted view.

Crew Readiness Index

92.4

Fleet-weighted, real-time

Compliance Exposure

Low

Detention risk controlled

Expiring Certificates

312

Within 30 days

Operational Risk Alerts

84

Open, triaged

Payroll Exceptions

0.18%

Multi-contract checks

Succession Coverage

87%

Critical ranks

Fleet Health Trend

Readiness and risk, last 12 weeks

Best week: **94.1** Worst week: **89.8** Target: **92.0**

Real-time Executive Overview

Fleet snapshot across vessels, crewing, rotation, and compliance

Scope: Enterprise Refresh: 60s Mode: Command

Fleet Readiness by Vessel Class

Class	Readiness
Passenger	94.0
Cargo	91.8
Ro-Ro	90.9
Support	93.2

Top Alerts (Executive)

Actionable, threshold-based

- Certificate expiry cluster** Risk: **High**
72 crew within 14 days, Passenger fleet
- Manning shortfall forecast** Risk: **Medium**
Ro-Ro routes, next 21 days
- Medical renewal backlog** Risk: **Medium**
48 crew pending verification
- Payroll anomaly detection** Risk: **Low**
312 pay lines require review

Open alerts: **84** Resolved today: **126** Auto actions: **1,420**

Compliance and Audit Readiness View

Expiries, gaps, and vessel-level risk heat signals

Vessel	Class	Readiness	Expiring	Medical Gaps
MV Nusantara Star	Passenger	95.1	12	3
KM Samudera Raya	Cargo	91.6	18	6
KM Arjuna 12	Ro-Ro	89.9	22	9
MV Equator Prime	Passenger	93.8	9	2
KM Borneo Link	Cargo	90.7	16	5
MV Aurora Bay	Support	94.2	7	1
KM Sulawesi Gate	Ro-Ro	88.6	28	10
MV Sentra Ocean	Passenger	92.9	11	3

Board Decision Deck

Curated answers for leadership

Question

Are all vessels fully manned and compliant today?

Compliant: **122** Watchlist: **6** Critical: **0**

Question

What will break readiness within 30 days?

Top drivers: certificate expiries (312), medical renewals (188), training shortfalls (96). Auto prioritization assigns owners and deadlines.

Owners: **240** Plans: **1,920** Due: **14d**

Question

Where is financial exposure coming from?

Payroll exceptions at 0.18% with automated anomaly detection across multi-contract and voyage-based allowances, enabling defensible payouts and faster reconciliation.

Pay lines: **2.6M** Reviewed: **99.82%** Exceptions: **4,680**

Outcome

A single authoritative view that strengthens governance, reduces regulatory exposure, and enables faster, defensible executive decisions.

Risk, Exposure and Decision Indicators

Top risk buckets (count)

Executive Outcome

Management can identify emerging compliance gaps early, validate manning status by vessel, and intervene before issues escalate into operational disruption.

Vessels in high risk

6

Action plans active

Items closing in SLA

96.2%

Audit tasks and renewals

Regulatory packs ready

12,420

Instant exports

Rayterton Apps • Enterprise Software Solution • PeopleOS Maritime

Internal demo screen for brochure screenshot • File: crew09.html

Governance, Security & Enterprise Control

Governance, Security & Enterprise Control ensures that PeopleOS operates as a trusted, enterprise-grade platform for mission-critical maritime human capital management.

Overview

Governance, Security & Enterprise Control is the foundational assurance layer of PeopleOS for Maritime, designed to meet the governance, security, and control requirements of large shipping organizations, state-owned enterprises, and multinational operators. This module ensures that the platform operates with integrity, accountability, and resilience at enterprise scale.

By embedding governance and security directly into system architecture, PeopleOS enables maritime organizations to operate confidently in highly regulated, audit-intensive environments.

Role-Based Access & Segregation of Duties

This component enforces strict role-based access control across all modules and functions. It ensures clear separation of responsibilities between HR, crewing, marine operations, finance, and management roles.

The system prevents unauthorized access and reduces the risk of errors, fraud, or policy violations through enforced segregation of duties.

Full Audit Trail & Data Integrity

This component provides comprehensive audit logging for all critical transactions and data changes. Every update to crew records, certifications, payroll inputs, and approvals is time-stamped, attributed, and traceable.

The system supports internal audits, external audits, and investigations with defensible and tamper-resistant records.

Multi-Entity, Multi-Fleet & Multi-Country Support

This component enables PeopleOS to operate across complex organizational structures, including multiple subsidiaries, fleets, and countries. It supports differing regulatory regimes, currencies, languages, and operational policies within a single platform.

Management gains centralized visibility while allowing localized operational control where required.

Security, Data Protection & Business Continuity

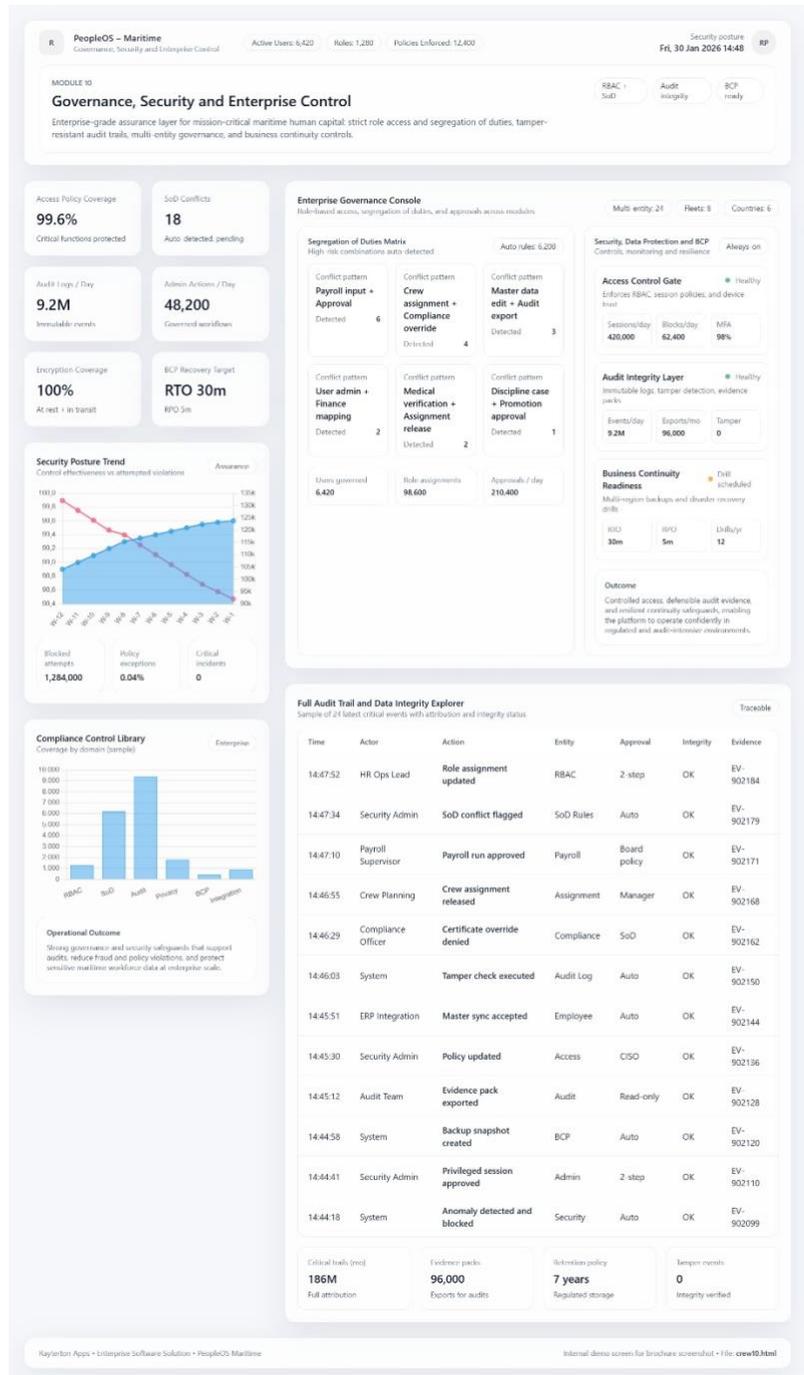
This component addresses data security, privacy, and system resilience through controlled access, data protection mechanisms, and operational safeguards. It supports enterprise security standards and business continuity requirements.

The platform is designed to protect sensitive crew and operational data while ensuring availability and reliability for mission-critical maritime operations.

Operational Value

Through this module, PeopleOS enables maritime organizations to:

- Operate with strong governance and internal controls
- Protect sensitive workforce and operational data
- Meet audit, compliance, and regulatory expectations
- Scale securely across fleets, entities, and regions
- Build long-term trust with regulators, boards, and stakeholders



Ready to discuss Your Maritime Workforce Strategy

Engage with our team to align PeopleOS with your fleet structure, regulatory context, and growth plans. See how PeopleOS delivers real-time visibility into crew lifecycle, compliance, and payroll at enterprise scale.

PeopleOS for Maritime is designed for organizations that require confidence, compliance, and continuity in every voyage.

Contact Us :



+62 812 9615 0369



marketing@rayterton.com

About Rayterton

Established in 2003, Rayterton delivers comprehensive Best Fit Software Solutions, server and hardware products, and technology services to a wide range of industries and organizations. Our core expertise lies in Business Process Improvement (BPI), IT Infrastructure, and IT Management.

At Rayterton, we are committed to empowering our clients by enhancing their business operations through tailored IT and management solutions. We combine innovation, experience, and client collaboration to ensure long-term success and digital transformation.

Our Competitive Strengths

100% Risk Free

**Best fit to
client
requirements**

**Easy to
customize**

**Software
ownership**

**No Change
Request (CR)
fees during
maintenance**

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